

# CDL Discovery and Delivery Request Flow

## Discovery systems

To begin, a patron discovers and requests an item through a discovery system– such as [Melvyl](#), a UC campus catalog , or an external system (e.g, Google Scholar or PubMed).

## Delivery systems

The request is routed to a delivery system:

Electronic resource requests go to UC-eLinks (a link resolver).

Physical item requests go to the Request InterLibrary Loan service.

### UC-eLinks

If the electronic resource is available via subscription or open access, the patron is redirected to an external host (e.g., a publisher, aggregator, or repository).

If the item is not available electronically, the request is forwarded to Request for interlibrary loan.

### Request

If the item is available through interlibrary loan, the request is forwarded to MyILL, the ILL management interface for patrons. The item will then be delivered physically or as a scan.