California Digital Library Strategic Vision Evaluation of Existing Services Against External Offerings

Evaluation of Existing CDL Services against External Offerings

CDL's work unfolds within a complex information environment shaped by organizations with a wide variety of characteristics (library, non-library, for profit, not-for-profit, etc.) providing services libraries use. In many instances, we directly invest into these 3rd party organizations, either through membership fees or service contracts. The library community, the organizations it has spawned as well as the commercial organizations providing services to it, collectively constitute a network library infrastructure CDL has the opportunity to influence, build upon and contribute to. To succeed, we need to evaluate our current services, as well as our future ambitions, against the services that constitute this infrastructure, and put ourselves into conscious relationship to them. Our key actions are to:

- Evaluate the organizational maturity of network level service providers we work with, and make conscious decisions about our expectations and investment
- Shape emerging network-level services so they become what we and the UC Libraries need them to be
- Incorporate trusted network level services deeply into our own infrastructure for the benefit of CDL and UC Libraries
- Evaluate which CDL services should "graduate up" and become network level services, provided by CDL or others