NewsBank License Agreement

1. Parties and Acceptance

This Agreement is between the customer named below, as licensee ("Customer") and NewsBank, Inc., a Delaware corporation having its principal place of business at 5020 Tamiami Trail N, Ste 110, Naples, Florida 34103 ("NewsBank"), as licensor. This Agreement shall become effective the earlier of (a) when NewsBank receives a copy of this Agreement signed by Customer, or (b) when Customer accepts delivery of any NewsBank Product. For purposes of this Agreement, delivery includes either shipment of physical goods or access by electronic means. This Agreement includes any attachment hereto, such as a rider, order confirmation, invoice, or quotation, specifying terms for a particular Customer.

2. Products

The Products subject to this Agreement are (1) the NewsBank database(s) subscribed to by Customer, as listed in the attachment hereto and (2) software provided by NewsBank to Customer to search for and retrieve data from the database(s). NewsBank may provide the Products in any medium, as agreed to by Customer, including remote online access through a proprietary network or the Internet.

3. License

   a. NewsBank grants to Customer and to Customer's Authorized Users, defined herein as limited to staff, faculty, and students of the Customer's institution or organization as well as other users of the Customer's on-site computer facilities, on the terms set forth in this Agreement and any attachment hereto, a non-exclusive, nonassignable, concurrent-use license to use the Products at the licensed site(s) identified in the attachment hereto (the "Licensed Site"). Customer understands and acknowledges that its use is subject, after reasonable notice, to restrictions and disclaimers that NewsBank or its suppliers publish, from time to time.

   b. The licensed use of the products consists of access, search, retrieval, viewing, printing, and downloading. Printing and downloading are limited to insubstantial portions of the data, for temporary storage.

   c. Customer will take reasonable steps to ensure that only Customer's Authorized Users use the Products, and that Customers' Authorized Users do so in accordance with this Agreement.

   d. Interlibrary Loan (ILL): Customer may use the Product to create hardcopy for the purpose of supplying interlibrary loan requests in accordance with the Interlibrary Loan Provision of Section 108 of the U.S. Copyright Law and the CONTU Guidelines. Customer warrants that the number of hardcopy articles (whether copies of the same article or of different articles) supplied to any library pursuant to the foregoing provision will not exceed 5 in any calendar year. Any breach under this paragraph shall be deemed a material breach.

   e. Customer may include copies (hardcover or electronic download) of items from the online form of Publications (i) in anthologies (coursepacks) in print or digital form for sale and/or distribution to the Authorized Users for their use in
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connection with classroom instruction and/or (ii) in reserves (print or digital) set up by Customer's libraries for access by Authorized Users in connection with specific courses offered by Customer. Copies of items in digital format, which are included in online coursepacks or reserves, will be deleted by Customer after the end of the term in which the related course concludes.

4. Express Restrictions

a. On-Site Use: Customer may make the Products available for authorized use at the Licensed Site over a computer network to the number of concurrent users listed in the attachment hereto.

b. Remote Use: Customer that is a school or other academic institution, if granted a remote-use license, defined in the attachment hereto, may make the Products available to Customer's Authorized Users who are not at the Licensed Site. NewsBank grants to such Customers the non-exclusive right to provide to the licensed number of concurrent users non-commercial access to the Products listed in the attachment hereto under the following conditions:

   i. Users must access the Products only through the server or network located at the Licensed Site and Customer's server or network must have adequate security to allow access only by Authorized Users.

   OR

   ii. Users must access the Products only through user authentication programs supplied to Customer by NewsBank.

5. Intellectual Property

a. Customer acknowledges that the Products consist of materials copyrighted by third parties and containing trademarks owned by third parties, and that NewsBank owns the copyright of the compilations of these materials. Customer acknowledges that its use of the Products, including use by Customers' Authorized Users, must not infringe the rights of any third parties.

b. In accordance with the fair-use provisions of the Copyright Act of the United States, Customer and Customer's Authorized Users will reproduce or store, and allow to reproduce or store, only insubstantial portions of the Products, resulting from specific searches for Customer's internal use. Customer and Customer's Authorized Users will not store or use, or allow to store or use, any portion of the Products in a searchable database without written permission of NewsBank as agent for the underlying copyright-holders.

6. Warranty, Liability, Indemnity

a. NewsBank does not warrant that use of the Products will be uninterrupted or error-free.

b. As a provider of data supplied by others, NewsBank does not warrant the accuracy or completeness of the Products, or results obtained by using them. NewsBank disclaims liability for any offensive, defamatory, or infringing materials in the Products.
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c. Customer will take reasonable steps to ensure that Customer's Authorized Users will use the Products according to the terms of this Agreement, and that they will not bypass, or attempt to defeat, NewsBank's or Customer's security measures preventing unauthorized use of the Products.

d. To the extent allowed by law, the Customer agrees to indemnify, defend and hold NewsBank harmless from and against any loss, damage, costs, liability and expenses (including reasonable legal and professional fees) arising from any violation by the Customer of subparagraph 6.c.

e. NEWSBANK DISCLAIMS ALL OTHER EXPRESS OR IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

f. Neither NewsBank nor its suppliers will be liable for consequential or punitive damages, even if notified of their possibility. This limitation may not apply in some states.

g. NewsBank warrants, to the best of its knowledge, that it has the authority to enter into this agreement and to grant the licenses made under this Agreement.

h. NewsBank will indemnify Customer against all claims, liability, and expenses, including reasonable attorney's fees, as incurred, arising out of any third party claim for infringement or violation of that third party's intellectual property or proprietary rights in the product or software associated with the Product, but only to the extent such items remain unaltered and as-provided to the Customer by NewsBank and further provided that Customer's use of the Product has not exceeded the scope of the license granted hereunder. NO LIMITATION OF LIABILITY SET FORTH ELSEWHERE IN THIS AGREEMENT IS APPLICABLE TO THIS INDEMNIFICATION.

i. Each party shall give the other prompt notice of any indemnification claim under this Section 6. The indemnifying party shall have the right to control the defense of the claim. The indemnified party may participate in the defense, at its own expense, after the indemnifying party assumes the control thereof.

7. Term and Termination

This Agreement will be in effect during the Product subscription period and subsequent Product subscription renewal periods. Customer may not sell or otherwise transfer ownership of the physical media. In the event that either party believes that the other materially has breached any obligations under this Agreement, or if NewsBank believes that Customer has exceeded the scope of the License, such party shall so notify the breaching party in writing. The breaching party shall have thirty (30) days from the receipt of notice to cure the alleged breach and to notify the non-breaching party in writing that cure has been effected. If the breach is not cured within the thirty (30) day period, the non-breaching party shall have the right to terminate the Agreement without further notice.
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8. Disputes

a. This document, including any attachment, is the entire Agreement between Customer and NewsBank. It may be modified only in writing, signed by both parties. A party's failure to exercise a right under this Agreement will not waive its other rights. Any provision found to be unenforceable will be construed for maximum effect, and will not impair the other provisions.

b. Disputes will be subject to California law (without giving effect to its choice-of-law provisions). The parties mutually agree that all disputes between them will be decided exclusively in the home state of the party against whom that suit and/or proceeding is instituted. Customer will accept service of process of any complaint by certified United States postal mail or its domestic or foreign equivalent.


- **Future Updates**: The annual subscription price includes all instances of changes or updates to the content provided for the years licensed.
- **Cancellation of Other Formats**: There is no restriction on canceling subscriptions for print or other formats for the titles represented in the Product.
- **Stable URL**: NewsBank will provide the Customer the stable URLs for the Product that generates either:
  1. The Customer's NewsBank Product Homepage or
  2. A direct link to the Product Homepage
- **Linking**: The California Digital Library (CDL) will provide links to the Product from its OPAC and also from the Product citations to University of California holding statements. NewsBank will take reasonable steps to investigate the commercial practicality of implementing linking via Open URL/SFX.
- **SearchLight**: SearchLight is California Digital Library's database tool that helps users select appropriate databases by permitting a single-query broadcast search over many databases. NewsBank will take reasonable steps to investigate the commercial practicality of providing a separate SearchLight access path and search page for the Product. More detailed information about SearchLight is available at:
  http://www.cdlib.org/about/publisher_info_pub/CDL_DB_Vendor_Req_60401.rtf
- **Usage Statistics**: NewsBank will provide usage statistics to the University of California at the Campus/Lab level on a monthly basis for the Product. NewsBank will provide statistics in compliance with I-Colc standards. (More details are available at http://www.library.yale.edu/consortia/2001webstats.htm)
  Note: The detail level of reporting is subject to the type of authentication method used per Campus/Lab.
- **Authentication**: While the initial means of authentication will be via IP address, as the University of California begins to move to certificate authentication, NewsBank will take reasonable steps to investigate the commercial practicality of implementing additional or alternative authentication measures.
- **Legal Authority**: Customer signs the Agreement on behalf of the ten (10) University of California Campuses and the University of California, Office of the President, as set forth in Exhibit A (hereafter referred to as "Campuses" or "Campus"). The Campuses are entitled to rights, responsibilities, and privileges
NewsBank License Agreement

as set forth for the Customer under this Agreement. The Customer warrants and
represents that it has the agreement of all Campuses to enter into this Agreement,
and each Campus accepts and agrees to the terms and conditions of this
Agreement, as if it has itself executed same.

- Performance Guarantee: NewsBank shall use commercially reasonable efforts to
provide continuous service to the Product seven (7) days a week with an average
of 98% up-time per month. The 2% down-time includes periodic unavailability
due to maintenance of the server(s), the installation or testing of software, the
loading of additional licensed materials as they become available, and downtime
related to the failure of equipment or services within the control of NewsBank.
Scheduled down-time will be performed at a time to minimize inconvenience to
the Customer and its Authorized Users. If NewsBank fails to provide access to
the Product in conformance with the terms of this provision, Customer shall
immediately notify NewsBank, and NewsBank shall promptly use commercially
reasonable efforts to restore access to the Product as soon as possible. In the
event that NewsBank fails to repair the nonconformity within a reasonable
amount of time, Customer is granted the right to terminate the agreement with 30
days notice. If such termination occurs, NewsBank will provide Customer with a
prorated refund for the amount of time remaining on the current subscription
period.

NewsBank, inc.

Authorized By: [signature]
Name: [redacted]
Title: Sales & Marketing Project Manager
Date: [redacted]

NewsBank Customer

Institution: Regents of the University of California

Authorized By: [signature]
Name: Deputy Univ. Librarian
Title: [redacted]
Date: Sept 2003
Appendix I
Business Terms

1. **Subscription Price**

California Digital Library agrees to pay the fees set forth in exchange for the products and services detailed in this license:

a) **Annual Subscription Fee**: Fee for initial subscription year for WebNews (titles listed below) -

b) **Cap on Annual Subscription Fee**: First renewal year subscription price will be limited to a maximum increase over the initial year subscription price, given that the same set of titles is renewed.

c) **Concurrent User Policy**: Total number of simultaneous users allowed is: 100

d) **Subscription Period**: There is a 12-month subscription period ("annual"). The initial year will begin September 1, 2003.

2. NewsBank, Inc. shall send the invoice for the above referenced content to:

   CDL Acquisitions
   Geisel Library
   University of California
   9500 Gilman Drive, Dept 0175A
   La Jolla, CA 92030-0175
   Telephone: [Redacted]
   Fax: 858.534.1256
   E-mail: [Redacted]

3. The Product is comprised of the following newspapers during the initial year:

   **Alabama**
   Montgomery Advertiser, The (AL) (2002-Current)

   **Alaska**
   Anchorage Daily News (AK) (1986-Current)

   **Arizona**
   Arizona Republic, The (Phoenix, AZ) (2002-Current)
   Tucson Citizen (AZ) (2002-Current)

   **Connecticut (Continued)**
   Norwalk Citizen News (CT) (2002-Current)
   Norwich Bulletin (CT) (2002-Current)
   Westport News (CT) (9/17/2001-Current)

   **Delaware**
   News Journal (Wilmington, DE) (1999-Current)

   **District of Columbia**
   Washington Times, The (DC) (1990-Current)
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California
California (Salinas, CA) (2002-Current)
Contra Costa Newspapers (Walnut Creek, CA) (1995-Current)
Daily News of Los Angeles (CA) (1986-Current)
Desert Sun, The (Palm Springs, CA) (2002-Current)
Fresno Bee, The (CA) (1986-Current)
Grunion Gazette, Downtown Gazette (Long Beach, CA) (2002-)
Investor's Business Daily (Los Angeles, CA) (2000-Current)
Los Angeles Times (CA) (1985-Current)
Modesto Bee, The (CA) (1989-Current)
Monterey County Herald, The (CA) (2002-Current)
Opinion, La (Los Angeles, CA) (2000-Current)
Orange County Register, The (Santa Ana, CA) (1987-Current)
Press Democrat, The (Santa Rosa, CA) (1994-Current)
Press-Enterprise, The (Riverside, CA) (1993-Current)
Sacramento Bee, The (CA) (1984-Current)
San Diego Union-Tribune, The (CA) (2000-Current)
San Francisco Chronicle (CA) (1985-Current)
San Jose Mercury News (CA) (1985-Current)
Tribune, The (San Luis Obispo, CA) (2001-Current)
Tulare Advance-Register (CA) (2002-Current)
Ventura County Star (CA) (1997-Current)
Visalia Times-Delta (CA) (2000-Current)

Colorado
Brush News Tribune (CO) (7/8/2002-Current)
Daily Camera, The (Boulder, CO) (2001-Current)
Denver Post, The (CO) (1989-Current)
Rocky Mountain News (Denver, CO) (1989-Current)

Connecticut
Darien News-Review (CT) (2002-Current)
Fairfield Citizen News (CT) (2002-Current)
Greenwich Citizen (CT) (2002-Current)
Hartford Courant, The (CT) (1992-Current)

Florida
Bradenton Herald (FL) (1990-Current)
Daytona Beach News-Journal (FL) (1999-Current)
Florida Today (Melbourne, FL) (1999-Current)
Miami Herald, The (FL) (1983-Current)
News-Press, The (Fort Myers, FL) (2002-Current)
Nuevo Herald, El (Miami, FL) (1983-Current)
Orlando Sentinel, The (FL) (1985-Current)
Palm Beach Daily News (FL) (2000-Current)
Palm Beach Post, The (FL) (1989-Current)
St. Petersburg Times (FL) (1987-Current)
Stuart News/Port St. Lucie News (FL) (2001-Current)

Georgia
Columbus Ledger-Enquirer (GA) (1993-Current)
Macon Telegraph, The (GA) (1994-Current)
Times, The (Gainesville, GA) (1999-Current)

Hawaii
Honolulu Advertiser, The (Hawaii) (1999-Current)

Idaho
Idaho Statesman, The (Boise, ID) (1999-Current)
Idaho Business Review (Boise, ID) (3/2001-Current)
Lewiston Morning Tribune (ID) (1996-Current)

Illinois
Beacon News, The (Aurora, IL) (1997-Current)
Belleville News-Democrat (IL) (2001-Current)
Chicago Sun-Times (IL) (1986-Current)
Chicago Tribune (IL) (1985-Current)

Massachusetts
1590 Broadcaster (Lowell, MA) (5/10/2002-Current)
Boston Herald (MA) (1997-Current)

Sun, The (Lowell, MA) (2002-Current)
Union-News (Springfield, MA) (1988-Current)
Worcester Telegram & Gazette (MA) (1989-Current)
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<td>Journal and Courier (Lafayette, IN) (2002-Current)</td>
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<td>Journal Gazette, The (Fort Wayne, IN) (1992-Current)</td>
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<td>Palladium-Item (Richmond, IN) (2000-Current)</td>
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<td>Des Moines Register, The (IA) (1999-Current)</td>
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<td>Iowa City Press-Citizen (IA) (2002-Current)</td>
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<td>Telegraph Herald (Dubuque, IA) (1996-Current)</td>
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<td>Advocate, The (Baton Rouge, LA) (1986-Current)</td>
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<td>Alexandria Daily Town Talk (LA) (1999-Current)</td>
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<td>New Orleans City Business (LA) (3/2001-Current)</td>
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<td>Capital, The (Annapolis, MD) (2002-Current)</td>
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<td>Times Recorder (Zanesville, OH) (2002-Current)</td>
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Record, The (Hackensack, NJ) (1985-Current)
Star-Ledger, The (Newark, NJ) (1996-Current)

New Mexico
Albuquerque Tribune, The (NM) (2002-Current)
Santa Fe New Mexican, The (NM) (1994-Current)

New York
Daily Record of Rochester (NY) (3/2001-Current)
Observer-Dispatch (Utica, NY) (2003-Current)
Post-Standard, The (Syracuse, NY) (1996-Current)
Poughkeepsie Journal (NY) (2002-Current)
Press & Sun-Bulletin (Binghamton, NY) (2002-Current)
Rochester Democrat and Chronicle (NY) (1999-Current)
Star-Gazette (Elmira, NY) (2002-Current)

North Carolina
Asheville Citizen-Times (NC) (1999-Current)
Charlotte Observer (NC) (1985-Current)
Fayetteville Observer, The (NC) (1988-Current)

Morning Star/Sunday Star-News (Wilmington, NC) (2002-Current)

Winston-Salem Journal (NC) (1998-Current)

North Dakota
Bismarck Tribune, The (ND) (1993-Current)
Grand Forks Herald (ND) (1988-Current)

Ohio
Advocate, The (Newark, OH) (2002-Current)
Akron Beacon Journal (OH) (1984-Current)
Blade, The (Toledo, OH) (1997-Current)
Cincinnati Enquirer, The (OH) (2002-Current)
Cincinnati Post, The (OH) (1990-Current)
Coshocton Tribune (OH) (2002-Current)
Dayton Daily News (OH) (2002-Current)
Lancaster Eagle-Gazette (OH) (2002-Current)

Texas (Continued)
Houston Chronicle (TX) (1985-Current)
Plainview Daily Herald (TX) (2001-Current)
San Antonio Express-News (TX) (1990-Current)
Victoria Advocate, The (TX) (1999-Current)

Utah

Oklahoma
Daily Oklahoman, The (Oklahoma City) (1982-Current)
Journal Record, The (Oklahoma City, OK) (3/2001-Current)
Tulsa World (OK) (1989-Current)

Oregon
Oregonian, The (Portland, OR) (1988-Current)
Statesman Journal (Salem, OR) (2002-Current)

Pennsylvania
Centre Daily Times (State College, PA) (1996-Current)
Daily News, The (Lancaster, PA) (9/15/2001-Current)
Evening Sun, The (Harrisburg, PA) (9/15/2001-Current)
Lancaster Newspapers Inc. (PA) (1995-Current)
Philadelphia Daily News (PA) (1978-Current)
Philadelphia Inquirer, The (PA) (1981-Current)
Pittsburgh Post-Gazette (PA) (1990-Current)
Public Opinion (Chambersburg, PA) (2002-Current)
Times Leader, The (Wilkes-Barre, PA) (1992-Current)
York Dispatch, The (PA) (9/17/2001-Current)

South Carolina
State, The (Columbia, SC) (1987-Current)
Sun News (Myrtle Beach, SC) (1996-Current)

South Dakota
Aberdeen American News (SD) (2001-Current)
Argus Leader (Sioux Falls, SD) (1999-Current)

Tennessee
Leaf-Chronicle, The (Clarksville, TN) (2002-Current)

Texas
Amarillo Globe-News (TX) (2002-Current)
Austin American-Statesman (TX) (1989-Current)
Beaumont Enterprise, The (TX) (2001-Current)
Corpus Christi Caller-Times (TX) (2001-Current)
El Paso Times (TX) (1999-Current)
Fort Worth Star-Telegram (TX) (1991-Current)
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Deseret News, The (Salt Lake City, UT) (1988-Current)

Vermont
Burlington Free Press (VT) (1999-Current)

Virginia
Daily News Leader (Staunton, VA) (1999-Current)
Dolan's Virginia Business Observer (Norfolk, VA) (3/2001-Current)
Richmond Times-Dispatch (VA) (1985-Current)
Roanoke Times, The (VA) (1990-Current)
Virginian-Pilot, The (Norfolk, VA) (1990-Current)

Washington
Columbian, The (Vancouver, WA) (1994-Current)
Olympian, The (WA) (2002-Current)
Seattle Post-Intelligencer (WA) (1986-Current)
Seattle Times, The (WA) (1985-Current)

West Virginia
Herald-Dispatch, The (Huntington, WV) (1999-Current)

Wisconsin
Daily Reporter, The (Milwaukee, WI) (3/2001-Current)
Green Bay Press-Gazette (WI) (1999-Current)
Herald Times Reporter, The (Manitowoc, WI) (2002-Current)
Milwaukee Journal Sentinel (WI) (1990-Current)
Oshkosh Northwestern (WI) (2002-Current)
Post-Crescent, The (Appleton, WI) (2002-Current)
Reporter, The (Fond du Lac, WI) (2002-Current)
Wausau Daily Herald (WI) (2002-Current)
Wisconsin Law Journal (Milwaukee, WI) (3/2001-Current)
Wisconsin State Journal/The Capital Times (WI) (1989-Current)
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Exhibit A

Campuses of the University of California

University of California, Berkeley
University of California, Davis
University of California, Irvine
University of California, Los Angeles
University of California, Merced
University of California, Riverside
University of California, San Diego
University of California, San Francisco
University of California, Santa Barbara
University of California, Santa Cruz
University of California, Office of the President